



## FREQUENTLY ASKED QUESTIONS

For a 90 minute party (60 minutes in the gym, 30 minutes in the party room)

1. **How much do I tip the staff?** Tips usually begin with a minimum tip of **\$35.00 per coach** and have been as high as **\$200.00 per coach**. (Ask Geri)
2. **What does CATS provide?**
  - ✓ Exclusive use of the gym with structured fitness and sports activities including equipment.
  - ✓ Professional instructors who will direct the sport activities and who will **assist** with setting-up, serving and cleaning-up.
  - ✓ (For children's use) Paper goods: colorful plates, cups, napkins, spoons, & tablecloths.
  - ✓ Tablecloths for adult tables
  - ✓ Size appropriate tables and chairs will be set-up.
  - ✓ A CATS souvenir is given to each guest.
  - ✓ A selection of party favors is available for purchase.
3. **What do I (the party giver) provide?**
  - ✓ A **\$350.00** non-refundable deposit to secure the party.
  - ✓ Birthday cake, beverage for children, knife, decorations, candles and matches.
  - ✓ Any additional party favors, food, beverages and supplies for adults.

**3 A. For pizza, if you wish, call ABITINOS: 212- 308-1234;** ask them to cut the pie into sixteenths, have the pizza arrive 50 minutes into the party.
5. **Are parents/adults allowed to participate in the party?**
  - ✓ An adult **must accompany** a 3 year old.
  - ✓ Adults **may not** participate in parties for 4 to 10 years old. However we have a great viewing area.
6. **What is the appropriate attire?**
  - ✓ Everyone (Adults & Children) must wear SNEAKERS.
7. **Is the party operated like a class?**
  - ✓ No. The party is more game oriented. It is impossible to structure a learning environment with such a diverse group. So, the instruction is loose (but, not free play), keeping it organized, yet Fun!
8. **Will my child's Coach be at the party?**
  - ✓ Requests can certainly be made. However, Coaches, try as they might, cannot always be available.
9. **When is full payment due?**
  - ✓ The balance must be paid **10 days** prior to your party.
10. **Are there any Refunds?**
  - ✓ If you cancel **five (5)** days prior to your party you will be able to get 50% back of the balance paid.
  - ✓ If you cancel **one to four (1-4)** days prior to your party there will be **NO** refund whatsoever.
11. **What if I don't call with the number of guests expected ten (10) days prior to the party?**
  - ✓ In order to ensure ample staffing, you will be billed the maximum cost of the party in the next highest bracket.